



WINTER PRIDE FESTIVAL 2022 TERMS & CONDITIONS

FOR PATRONS, PATRON'S STATUS
HOLDERS AND TICKER HOLDERS.

I confirm and agree to the following terms and conditions:

1. General Terms and Conditions

I confirm that I understand that my selection of Winter Pride 2022 Patron's Status payment is partly refundable according to the WP22 Official Refund Policy should there be any changes, alterations, or cancellations to the schedule of events including, but not limited to; capacity limitations, travel restrictions, alert level changes, Ministry of Health or any other regulator requirements or requests related to COVID-19 and/or public health and safety.

I confirm that I understand that my selection of Winter Pride 2022 Patron's Status payment is partly refundable according to the WP22 Official Refund Policy should I not be able to attend events including, but not limited to; schedule changes, capacity limitations, travel restrictions or disruption to my personal travel plans, alert level changes, Ministry of Health or any other regulator requirements or requests related to COVID-19 and/or public health and safety.

I confirm that I understand that my selection of Winter Pride 2022 Patron's Status non-transferrable, and that I may be requested to present my ID to get access to events, and that my ID must match the name on my Patron's Status registration.

I confirm that I understand that revolving door access (which means you can show up at any event and try to get in with no extra door charge), is given on a priority basis to patrons in the following order after all registered bookings are redeemed: first MAXI, then MINI, then FLEXI patrons until capacity is reached.

I confirm that I understand that revolving door access does NOT give me guaranteed access to any events.

I confirm that I understand that revolving door access may NOT give me access to The Propaganda Snowball Party, The MSM Locker Room Party, The Gibbston Valley Long Lunch, Wine Tours and other meal events depending on the conditions of my Patron's Status.

I confirm that I understand that events I confirm a booking for will have entry time restrictions and therefore, if I arrive after the specified time, I will not be guaranteed entry if capacity has been reached. I will be advised of entry times on my ticket confirmation.

I confirm that I understand that Winter Pride 2022 will use the email I have registered with to communicate with me regarding all Winter Pride activities including any event and schedule changes and booking confirmations, and that it is my responsibility to read and action all emails and requests.

2. “Revolving Door” and “Ticket Windows”

In the interests of keeping events as vibrant and as close to capacity as possible, for the enjoyment of all, all Winter Pride Events have a valid ticket window where tickets guarantee entry. There is a clear time on the ticket which indicates the time that your ticket validation will end and entry will no longer be guaranteed.

After the ticket window closes, there is normally a revolving door policy which will give free access to patrons according to their patron's status.

I confirm that I understand that:

- I need to check my tickets for their ticket window times.
- arriving outside of the ticket window time will invalidate my ticket.
- if I miss my ticket window, I will be prioritised (capacity allowing) for entry based on my Patrons Status, with MAXIs being prioritised above MINIs and then FLEXI patrons.
- events with a strict start time (such as shows or boat trips, tours, etc.) have very tight ticket window times and lateness may result in my not being able to attend.
- Winter Pride reserves the right to re-sell tickets if they are not redeemed during the specified ticket window.

3. COVID-19 Safety and Compliance

I confirm that I understand that Winter Pride 2022 is subject to all Ministry of Health and other authorities guidelines or requests relating to COVID-19, and changes may occur outside of the control of Winter Pride festival organisers at any time.

I understand that, as a guest, I am responsible for upholding the health guidelines to keep us safe during COVID 19 alerts, and understand that these guidelines are subject to ongoing change and are outside of the control of Winter Pride festival organisers.

I understand that I won't be able to participate in any gatherings or events if I have any COVID-19 symptoms and/or if I need to be in isolation/quarantine for any reason according to Ministry of Health Guidelines

4. WP22 Official Refund Policy

I confirm that I understand that patrons can self-manage refunds according to the following partial refund framework, without having to provide any reason for requesting the refund.

Patron's can request a refund up to a maximum of:

- 80% before 1 June 2022
- 50% before 1 July 2022
- 30% before 1 August 2022
- 10% before Festival Start (26 August)
- There are no refunds after Festival Start (26 August)

I understand that my payment is partly refundable according to the above proportions should there be any changes, alterations, or cancellations to the schedule of events including, but not limited to; capacity limitations, travel restrictions, alert level changes, Ministry of Health or any regulator requirements or requests related to COVID-19 and/or public health and safety.

I understand that my payment is partly refundable according to the above proportions should I not be able to attend events including, but not limited to; schedule changes, capacity limitations, travel restrictions or disruption to my personal travel plans, alert level changes, Ministry of Health or any regulator requirements or requests related to COVID-19 and/or public health and safety.

5. Patron Terms and Conditions

I confirm that I understand that patrons will be given priority access to events over the ten days of the festival, depending on the level of patronage.

I confirm that I understand that there are four types of patron status:

- Maxi patron status includes access to 10 events including the opportunity to select the Pride Dinner PLUS the option to choose EITHER Gibbston Valley Long Lunch or the Pride Wine Tour.
- Mini patron status includes access to 7 events not including the Pride Dinner, Gibbston Valley Long Lunch, or the Pride Wine Tour.
- Flexi patron status includes access to 3 events not including the Pride Dinner, Gibbston Valley Long Lunch, or the Pride Wine Tour.
- Flexi Lite includes 3 events, excluding Leather and Lace and Propaganda Snowball and any meal or tour events.

I confirm that I understand that additional events / meals / tours may be bought as add-ons (capacity allowing) closer to the festival.

My Patron's Status does NOT include any ski passes and that I must buy these through the respective mountain companies. I can however access special deals, for both on-mountain and off, via the Winter Pride website.

I confirm that I understand that the "Blueprint" of intended events during the festival may change as we get closer to the festival pursuant to many variables, including COVID-19 changes and restrictions. Winter Pride reserves the right to alter, cancel and move events if requested or required to by authorities and / or government bodies, including local authorities or due to circumstances beyond our direct control.

End of document.